



**JAPAN AIRLINES**

**Special Travel Exception Considerations Related to Winter Storm Jayden Northeast**

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

**As of Mon 1/28/2019 11:33 AM Pacific Time**

<b>Special Travel Exceptions Considerations</b>	
<b>Affected Airport(s):</b>	ABE, ACK, ALB, ART, AVP, BDL, BGR, BOS, BTV, BUF, CLE, ERI, EWR, HPN, HVN, IPT, ISP, ITH, JFK, LGA, MDT, MHT, ORH, PHL, PIT, PVD, PWM, ROC, SCE, SWF, SYR, YOW, YUL, YYZ
<b>Tickets Issued On/Before:</b>	28JAN19
<b>Agency POS</b>	US and CA
<b>Impacted Travel Dates:</b>	29JAN19-30JAN19
<b>New Travel Dates:</b>	28JAN19-02FEB19
<b>Reissuance of Tickets On/Before</b>	Same day changes are made
<b>Inventory Requirements:</b>	Lowest Inventory – Same Cabin
<b>Waiver Code and Endorsement Box Requirements:</b>	TN/0128 WINTER STORM JAYDEN  Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
<b>Changes to Origin/Destination:</b>	No
<b>Changes to Stopover City:</b>	No
<b>Changes to Connecting City:</b>	Allowed
<b>Number of Ticket Changes</b>	1
<b>Refund Eligibility:</b>	Not Allowed

Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:	JL*AA
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