



# JAPAN AIRLINES

## Special Travel Exception Considerations Related to Hurricane Florence

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the hurricane impacting travel to/from the cities below.

As of Thu 9/13/2018 13:18 PM Pacific Time (rv.2)

<b>Special Travel Exceptions Considerations</b>	
Affected Airports:	AGS, AVL, CAE, CHO, CHS, CLT, EWN, FAY, FLO, GSO, GSP, HHH, ILM, LYH, MYR, OAJ, ORF, PGV, PHF, RDU, RIC, ROA, SAV
Tickets Issued On/Before:	10SEP18
Agency POS	US and CA
Impacted Travel Dates:	<del>10SEP18-17SEP18</del>
New Travel Dates:	<del>10SEP18-21SEP18</del>
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/0911 EAST COAST HURRICANE Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	Yes - Allowed to change to/from : AGS, AVL, BWI, CAE, CHO, CHS, CLT, DCA, EWN, FAY, FLO, GSO, GSP, HHH, IAD, ILM, LYH, MYR, OAJ, ORF, PGV, PHF, RDU, RIC, ROA, SAV
Changes to Stopover City:	Not Allowed

<b>Changes to Connecting City:</b>	<b>Allowed</b>
<b>Number of Ticket Changes</b>	<b>1</b>
<b>Refund Eligibility:</b>	<b>Not Allowed</b>
<b>Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:</b>	<b>JL*AA</b>