



JAPAN AIRLINES

Special Travel Exception Considerations Related to Earthquake in Northern Japan

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the earthquake impacting travel to/from Japan.

As of Fri 9/7/2018 10:25 AM Pacific Time (rv. 1)

Special Travel Exceptions Considerations	
Affected Airports:	CTS/HKD/OBO/MMB/AKJ/KUH
Tickets Issued On/Before:	06SEP18
Agency POS	US and CA
Impacted Travel Dates:	06SEP18-12SEP18
New Travel Dates:	06SEP18-14SEP18
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Before Departure: Same RBD – Same Cabin After Departure: Lowest Inventory – Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/0906 JPN EARTHQUAKE Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information

<p>Changes to Origin/Destination:</p>	<p>① Change to origin or destination city allowed to / from:</p> <p>Hakodate (HKD), Asahikawa (AKJ), Memanbetsu (MMB), Obihiro (OBO), Kushiro (KUH), Sapporo (CTS)</p> <p>② Change to international flights to/from NRT/HND/NGO only (without JP domestic portion). example: Change JFK-NRT-SPK to JFKNRT</p>
<p>Changes to Stopover City:</p>	<p>Not Allowed</p>
<p>Changes to Connecting City:</p>	<p>Allowed</p>
<p>Number of Ticket Changes</p>	<p>1</p>
<p>Refund Eligibility:</p>	<p>Involuntary Refund Allowed</p>
<p>Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:</p>	<p>JL*AA</p>