



JAPAN AIRLINES

Special Travel Exception Considerations Related to CHICAGO ADVERSE WEATHER

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 10/30/2019 02:14 PM Pacific Time

<i>Special Travel Exceptions Considerations</i>	
Affected Airports:	ORD
Tickets Issued On/Before:	30OCT19
Agency POS	US and CA
Impacted Travel Dates:	30OCT19 – 31OCT19
New Travel Dates:	30OCT19 – 03NOV19
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory – Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/1030 CHI Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund Eligibility:	Not allowed *If flight is canceled, please process refund as involuamntary.

Travel to/from/through on
Japan Airlines and JB
Operated and Marketed
Flights:

Japan Airlines (JL/JL*AA)

American Airlines (AA/AA*JL)