



# JAPAN AIRLINES

## Special Travel Exception Considerations Related to Chicago Thunderstorms

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 09/27/2019 07:08 AM Pacific Time

<b>Special Travel Exceptions Considerations</b>	
Affected Airports:	<b>ORD</b>
Tickets Issued On/Before:	<b>26SEP19</b>
Agency POS	<b>US and CA</b>
Impacted Travel Dates:	<b>27SEP19</b>
New Travel Dates:	<b>27SEP19 - 30SEP19</b>
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	<b>TN/0927 CHI</b> Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	<b>1</b>
Refund Eligibility:	Not Allowed *If flight is canceled use SCHEDULE IRREG

<b>Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:</b>	<b>Japan Airlines (JL/JL*AA) American Airlines (AA/AA*JL)</b>
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