



# JAPAN AIRLINES

## Special Travel Exception Considerations Related to Colorado Winter Storm

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 10/26/2019 07:44 AM Pacific Time

<b>Special Travel Exceptions Considerations</b>	
Affected Airports:	<b>GUC, DRO, COS, DEN, HDN, EGE, ASE, MTJ, GJT</b>
Tickets Issued On/Before:	<b>26OCT19</b>
Agency POS	US and CA
Impacted Travel Dates:	<b>27OCT19 – 28OCT19</b>
New Travel Dates:	<b>26OCT19 – 31OCT19</b>
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory – Same Cabin
Waiver Code and Endorsement Box Requirements:	<b>TN/1026 CO WINTER</b> Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	<b>1</b>
Refund Eligibility:	Not allowed *If flight is canceled, please process refund as involuamntary.

<b>Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:</b>	<b>Japan Airlines (JL/JL*AA)</b> <b>American Airlines (AA/AA*JL)</b>
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