



# JAPAN AIRLINES

## Special Travel Exception Considerations Related to NOVEL CORONAVIRUS (REVISED 5-EXTENDED DATE)

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 03/10/2020 1:13 PM Pacific Time

<i>Special Travel Exceptions Considerations</i>	
Affected Airports:	PEK, PVG
Tickets Issued On/Before:	24JAN20
Agency POS	US (incl, HI), CA,MX,BR
Impacted Travel Dates:	24JAN20 - 23OCT20
New Travel Dates:	24JAN20 - 31DEC20
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN0124CORONA Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund:	Permitted

	<b>Refund Authorization Code : TN0124</b> <b>(* Authorization code must be in the Waiver code Box)</b>
<b>Travel between/within TC1 and TC3 on JL and AA Operated and Marketed Flights:</b>	<b>Japan Airlines (JL/JL*AA)</b> <b>American Airlines (AA/AA*JL)</b>

**Remarks:**

- 1. Change fee and additional fare waived if customer rebooks keeps same O & D and rebook within travel notice date range.**
- 2. Change fee waived, but fare collection applies if customer changes O & D.**
- 3. Change fee waived, but fare collection applies if customer changes travel date to one outside of TN date range.**
- 4. New travel date must be complete within original ticket validity (one year from original date issue).**