



JAPAN AIRLINES

Special Travel Exception Considerations Related to Tropical Storm Imelda

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

<REVISION> As of 09/19/2019 03:25 PM Pacific Time
(Tickets issued By, Ticket Travel dates, New Travel Dates)

Special Travel Exceptions Considerations	
Affected Airports:	HOU, IAH
Tickets Issued On/Before:	18SEP19
Agency POS	US and CA
Impacted Travel Dates:	18SEP19 - 20SEP19
New Travel Dates:	18SEP19 - 23SEP19
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/0918 IMELDA Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund Eligibility:	Not Allowed *If flight is canceled use SCHEDULE IRREG

Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:	Japan Airlines (JL/JL*AA) American Airlines (AA/AA*JL)
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