



JAPAN AIRLINES

Special Travel Exception Considerations Related to NORTHEASTERN WINTER WEATHER (REVISED)

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 01/18/2020 10:07 AM Pacific Time

| Special Travel Exceptions Considerations | |
|---|---|
| Affected Airports: | ALB, ART, AVP, BDL, BGR, BOS, BTV, BUF, BWI, DCA, DTW, ERI, EWR, HPN, HVN, IAD, ITH, ISP, JFK, LGA, MHT, PHL, PWM, PVD, ROC, SWF, SYR, YOW, YUL, YYZ |
| Tickets Issued On/Before: | 16JAN20 |
| Agency POS | US (incl, HI), CA, MX, BR |
| Impacted Travel Dates: | 18JAN20 - 19JAN20 |
| New Travel Dates: | 16JAN20 - 23JAN20 |
| Reissuance of Tickets On/Before | Same day changes are made |
| Inventory Requirements: | Lowest Inventory - Same Cabin |
| Waiver Code and Endorsement Box Requirements: | TN/0116 NORTHEASTERN WX Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information |
| Changes to Origin/Destination: | No |
| Changes to Stopover City: | Not Allowed |
| Changes to Connecting City: | Allowed |
| Number of Ticket Changes | 1 |
| Refund Eligibility: | Not allowed *If flight is canceled, please process refund as involuamtnary. |

Travel between/within
TC1 and TC3 on JL and AA
Operated and Marketed
Flights:

Japan Airlines (JL/JL*AA)

American Airlines (AA/AA*JL)