



JAPAN AIRLINES

Special Travel Exception Considerations Related to TROPICAL STORM SALLY – Update 2

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 09/15/2020 12:04 AM Pacific Time

Special Travel Exceptions Considerations	
Affected Airports:	BHM, BTR, ECP, GPT, JAN, MGM, LFT, MOB, MSY, PNS, VPS
Tickets Issued On/Before:	13SEP20
Agency POS	US (incl, HI), CA, MX, BR
Impacted Travel Dates:	15SEP20 – 17SEP20
New Travel Dates:	13SEP20 - 21SEP20
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory – Same Cabin
Waiver Code and Endorsement Box Requirements:	TN0913SALLY Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund Eligibility:	Not allowed *If flight is canceled, please process refund as involuamntary.

Travel between/within
TC1 and TC3 on JL and AA
Operated and Marketed
Flights:

Japan Airlines (JL/JL*AA)

American Airlines (AA/AA*JL)