



JAPAN AIRLINES

Special Travel Exception Considerations Related to Saddleridge Fire <Revised>

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 10/11/2019 10:57 AM Pacific Time

As of 10/12/2019 10:02 AM Pacific Time

Special Travel Exceptions Considerations	
Affected Airports:	BUR , LAX , LGB , ONT , SNA
Tickets Issued On/Before:	11OCT19
Agency POS	US and CA
Impacted Travel Dates:	11OCT19 - 13OCT19
New Travel Dates:	11OCT19 - 18OCT19
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/1011 SADDLERIDGE Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	Yes - within 300 miles
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund Eligibility:	Not Allowed *If flight is canceled use SCHEDULE IRREG

Travel to/from/through on Japan Airlines and JB Operated and Marketed Flights:	Japan Airlines (JL/JL*AA) American Airlines (AA/AA*JL)
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