



JAPAN AIRLINES

Special Travel Exception Considerations Related to WINTER STORM ISIAAH (REVISED)

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 01/11/2020 12:03 PM Pacific Time

Special Travel Exceptions Considerations	
Affected Airports:	ALO, ART, ATW, AZO, BMI, BTV, CID, CMI, COU, CWA, DBQ, DEC, DSM, FNT, FSM, GRB, GRR, ICT, IRK, JLN, LAN, LAW, LSE, MCI, MHK, MKE, MLI, MSN, OKC, PIA, RST, SGF, SPI, SPS, STL, SWO, TUL, TVC, UIN, XNA, YOW, YQB, YUL, YYZ
Tickets Issued On/Before:	08JAN20
Agency POS	US (incl, HI), CA, MX, BR
Impacted Travel Dates:	11JAN20 - 13JAN20
New Travel Dates:	09JAN20 - 14JAN20
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/0109 ISIAAH Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1

Refund Eligibility:	Not allowed *If flight is canceled, please process refund as involuamtary.
Travel between/within TC1 and TC3 on JL and AA Operated and Marketed Flights:	Japan Airlines (JL/JL*AA) American Airlines (AA/AA*JL)