



JAPAN AIRLINES

Special Travel Exception Considerations Related to AUSTRALIA FILDFIRES CONTINUED (EXTENDED)

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 01/10/2020 11:31 AM Pacific Time

Special Travel Exceptions Considerations	
Affected Airports:	SYD
Tickets Issued On/Before:	09JAN20
Agency POS	US (incl, HI), CA,MX,BR
Impacted Travel Dates:	09JAN20 - 12JAN20
New Travel Dates:	09JAN20 - 23JAN20
Reissuance of Tickets On/Before	Same day changes are made
Inventory Requirements:	Lowest Inventory - Same Cabin
Waiver Code and Endorsement Box Requirements:	TN/0109 AU WILDFIRE Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
Changes to Origin/Destination:	No
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Number of Ticket Changes	1
Refund Eligibility:	Not allowed *If flight is canceled, please process refund as involuamntary.

Travel between/within
TC1 and TC3 on JL and AA
Operated and Marketed
Flights:

Japan Airlines (JL/JL*AA)

American Airlines (AA/AA*JL)