



**JAPAN AIRLINES**



June 29, 2020

## Expansion of Operating Hours of Our American Region Call Center

Dear Valued Business Partners,

Effective Sunday, July 5, 2020, the Japan Airlines American region call center will resume operations on Sundays and holidays to better serve our customers.

Business Hours on/after July 5, 2020:

*Reservations & Information*

Daily 8:00 am to 4:00 pm (U.S. Pacific Time)

*JAL Mileage Bank Center (no change)*

Mon.- Fri. 9:00 am to 4:00 pm (U.S. Pacific Time)

Sat., Sun., & U.S. Holidays closed

More information can be found in the following link: <https://www.jal.co.jp/ar/en/info/travelalerts/200331/index.html>

Please be advised that the operating hours of the Sales Support Desk will not change.

Thank you for your continued support of Japan Airlines.

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