



October 16, 2020

Revisions to the Japan Airlines Booking Policy and Agency Debit Memo Policy

Dear Valued Business Partners,

Please be advised that there were revisions made to the Japan Airlines Booking Policy and to the Japan Airlines Agency Debit Memo Policy effective October 15, 2020. Below are dedicated links for each market for your reference:

United States

ADM Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/adm-policy/ar/index.html>

Booking Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/booking-policy/ar/>

Canada

ADM Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/adm-policy/ca/index.html>

Booking Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/booking-policy/ca/index.html>

Mexico

ADM Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/adm-policy/mx/index.html>

Booking Policy: <http://www.jal.co.jp/ar/en/n58A94skb7XkmBg/booking-policy/mx/index.html>

Brazil

ADM Policy: <http://www.jal.co.jp/br/en/n58A94skb7XkmBg/adm-policy/br/index.html>

Booking Policy: <http://www.jal.co.jp/br/en/n58A94skb7XkmBg/booking-policy/br/index.html>

You may also find the same information in:

- ARC Memo Manager (for USA agencies)
- ADM Policy in BSPlink (for agencies in Canada, Mexico, & Brazil)
- Japan Airlines agency websites, under the Reservation/Ticketing tab

Thank you for your continued support of Japan Airlines.

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